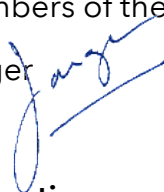


# BAL HARBOUR

- V I L L A G E -

OFFICE OF THE VILLAGE MANAGER

LETTER TO COUNCIL  
NO. 049-2021

To: Mayor Gabriel Groisman and Members of the Village Council  
From: Jorge M. Gonzalez, Village Manager   
Date: April 2, 2021  
Subject: **Recent Village Water Service Disruptions**

The purpose of this Letter to Council (LTC) is to transmit information to you pertaining to a water service disruption which occurred yesterday afternoon at approximately at 3:30 PM.

On the afternoon of Thursday, April 1, 2021, a contractor working on behalf of the Village caused damage to a 16-inch diameter water transmission main in the north area of the Gated Residential Community adjacent to Park Drive. This damage caused a disruption of water pressure and service to a portion of the Village, specifically along Collins Avenue.

Immediately upon notification, Parks & Public Spaces personnel were dispatched to isolate the water break and re-establish water services to the affected residents. Concurrently, a Village contractor was contacted to respond and complete the repairs to the damaged 16-inch water transmission main.

Water service was restored to all residents at approximately 8:00 PM last evening. Additionally, repairs to the water transmission main were also completed at approximately 11:30 PM. Crews returned this morning to remove the equipment used during the repair and clean the site.

It should be noted that there was no "Boil Water" order required in this instance.

If you have any questions, please feel free to contact me.

JMG/JAO